

Te Poari ā-Rohe o Hibiscus and Bays  
Te Rīpoata ā-Tau 2018/2019

# Hibiscus and Bays

Local Board Annual Report 2018/2019



# Mihi

E toko ake rā e te iti, whakatata mai rā e te rahi,  
 kia mihi koutou ki ngā kupu whakarei  
 a te hunga kua tīpokotia  
 e te ringa o te wāhi ngaro,  
 engari e kaikini tonu nei i ngā mahara i te ao, i te pō.  
 Ngā ōha i mahue mai i tērā whakatupuranga  
 kia āpitihia e tatou ki nga tūmanako o tēnei reanga,  
 hei mouna waihotanga iho  
 ki te ira whaimuri i a tātou.  
 Koinā te tangi a Ngākau Māhaki,  
 a te wairua hihiri  
 me te hinengaro tau.  
 Oho mai rā tātou ki te whakatairanga  
 i ngā mahi e ekeina ai te pae tawhiti  
 ka tō mai ai ki te pae tata.  
 Tēnei au te noho atu nei i te mātārae  
 te titiro ki runga o Ōrewa,  
 ki te one e rere atu ana ki Te Whangaparāoa  
 ki te Kūiti o te Puarangi.  
 Kei waho ko Tiritiri Mātangi,  
 tomokanga ki te moana o te Waitematā.  
 Ki uta ko te Whanga o Oho Mairangi,  
 ūnga mai o Te Arawa waka.  
 Ka rere whakarunga ngā kamo ki Takapuna kāinga,  
 Takapuna tupuna.  
 Kia taka ki tua ko Maungaūika  
 te tū hēteri mai rā i te pūwaha o Tāmaki Makaurau,  
 Tāmaki herehere waka.  
 Ka ruruku atu tātou mā te waitai kia puta ake  
 ki te Awataha ki ngā mihi a te Kaipātiki  
 me te Te Raki Paewhenua ki te uru,  
 i reira ka whakatau te haere.  
 E koutou mā ka ea, kua ea,  
 kia ora huihui mai koutou katoa.

Welcome to you all let me greet you  
 with the eloquent words  
 of those who have long since been taken  
 by the unseen hand of the unknown,  
 but for whom we still mourn.  
 Let us enjoin the legacy they left  
 to the hopes of this generation  
 as our gift  
 to those who will follow us.  
 That is the pledge of the humble heart,  
 the willing spirit  
 and the inspired mind.  
 Let us rise together and seek  
 to do what is necessary to draw distant aspirations  
 closer to realisation.  
 Here I sit on the headland  
 overlooking Ōrewa  
 to the stretch of sand that runs to Whangaparāoa  
 along the Hibiscus Coast.  
 Off land lies Tiritiri Mātangi,  
 gateway to the Waitematā.  
 On land is Mairangi Bay  
 landing of Te Arawa waka.  
 Gazing southward lies Takapuna community,  
 Takapuna the progenitor.  
 Beyond stands Maungaūika  
 sentinel of Tāmaki Makaurau,  
 anchorage of many canoes.  
 Taking to the tidal waters we emerge  
 at Awataha to the greetings of Kaipātiki  
 and West Harbour  
 and there our journey ends.  
 It is done,  
 greetings to you all.

# He kōrero mō tēnei rīpoata

## About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Hibiscus and Bays Local Board area from 1 July 2018 to 30 June 2019.

You can read about our progress, expenditure, service performance and challenges faced in 2018/2019. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Hibiscus and Bays Local Board Agreement 2018/2019.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together we're delivering for Auckland.

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Repair cafe at Whangaparāoa Community Hall

## He kōrero mai i te heamana From the chairperson



We had a very successful year in 2018/2019, completing a number of projects and community initiatives that have benefitted a wide range of residents.

Some of our biggest achievements came through advocacy, such as the recognition of our youth centres as regional facilities. This resulted in the mayor allocating additional operational funding for Hibiscus and Bays Youth Centre.

We completed public toilet renewals in Browns Bay, Gulf Harbour and Red Beach, and a playground renewal at Victor Eaves Reserve in Orewa.

Orewa Beach remediation and Penlink were top priorities for us and we continued to advocate that they remain high priorities for Auckland Council and Auckland Transport respectively. I gave evidence at the Orewa Beach Environment Court Hearing, and as a board we provided clear feedback to Auckland Council, Auckland Transport and Panuku Development Auckland about your desires to see Penlink and Whangaparaoa Road widening continue.

We allocated 141 community grants to help fund over 107 groups, events and projects that help make our area vibrant and enjoyable for our communities and visitors alike. This was our biggest grant year on record with many groups delivering for their communities.

We thank and support all community volunteers. You are an integral part of what makes our neighbourhoods a great place to live. We couldn't do it without you.

After extensive consultation with our community, we adopted our local board agreement in June 2019 to guide our work programme for 2019/2020.

We look forward to working with you to make progress throughout 2019/2020 and beyond.

*Julia Parfitt*  
**Julia Parfitt**

Chairperson, Hibiscus and Bays Local Board

## Te Poari ā-Rohe o Hibiscus and Bays Hibiscus and Bays Local Board



### Your board

(L to R): Gary Holmes, Christina Bettany, Mike Williamson, Janet Fitzgerald, JP (Deputy chairperson), Vicki Watson, Julia Parfitt, JP (Chairperson), Caitlin Watson, David Cooper



#### Orewa

50 Centreway Road, Orewa

Open Monday-Friday 8am-5pm  
Closed Saturday, Sunday and public holidays



09 301 0101 (Orewa)  
09 478 4160 (Browns Bay)



hibiscusandbayslocalboard@aucklandcouncil.govt.nz

#### Browns Bay

2 Glen Road, Browns Bay

Open Tuesday and Thursday 8.30am-5pm  
Closed Friday-Monday, Wednesday and public holidays



aucklandcouncil.govt.nz/hibiscusandbays



Auckland Council, Private Bag 92300  
Auckland 1142

# Ngā kaupapa me ngā whakapaipai ake Hibiscus and Bays projects and improvements

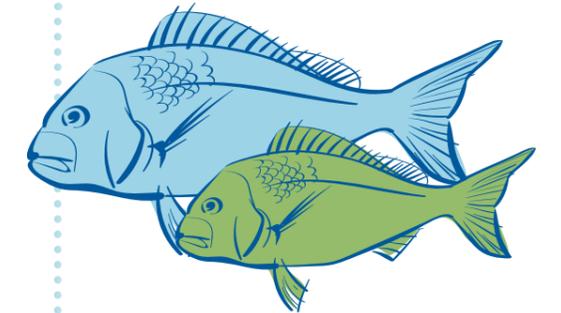
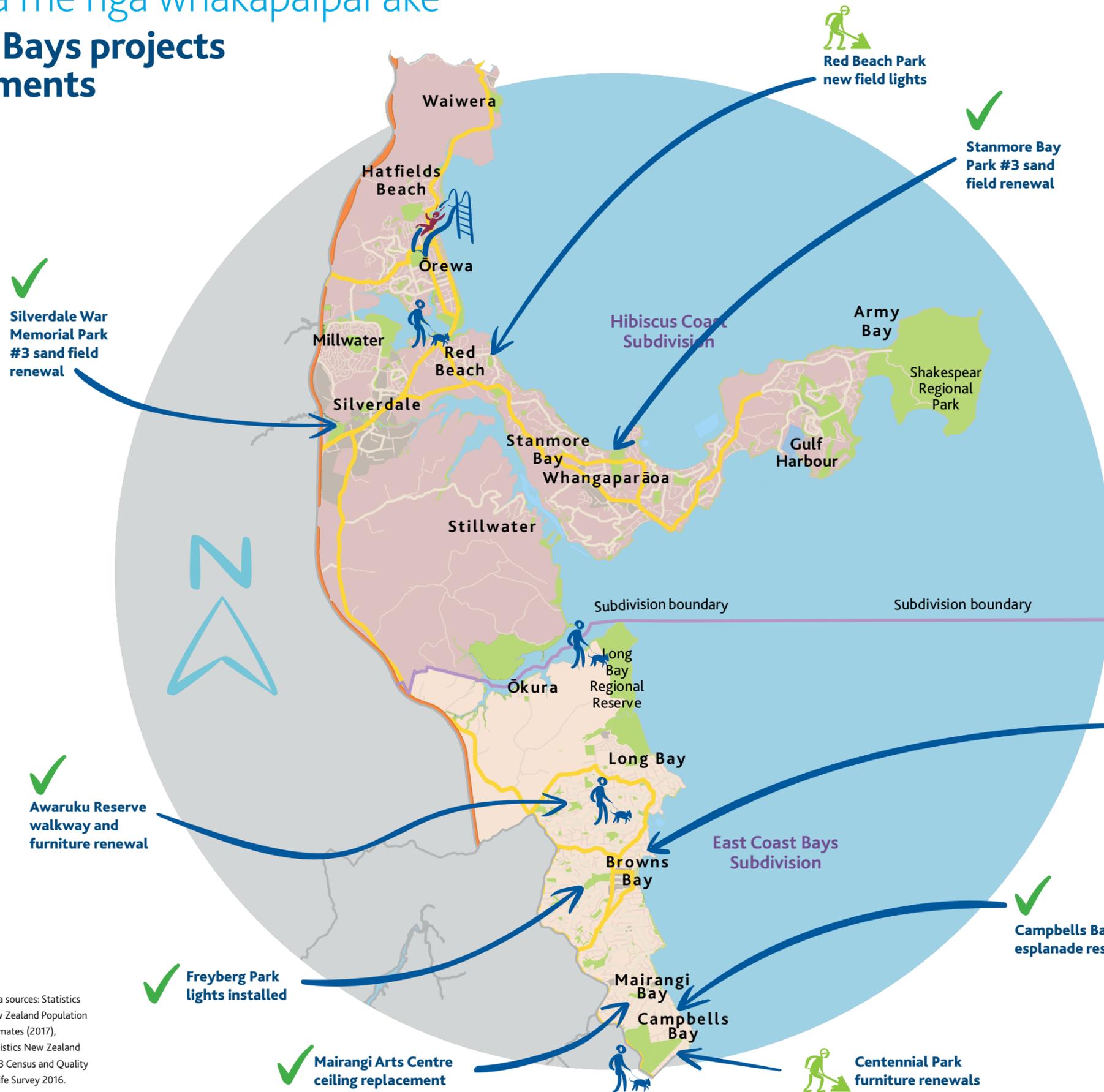
## KEY TO CURRENT & PLANNED PROJECTS

-  Delivered projects
-  Current projects
-  Current playground renewals
-  Current track renewals

### LEGEND

-  Public open space (Unitary Plan)
-  Motorway
-  Major Road
-  Arterial Road
-  Medium Road
-  Minor Road
-  Hibiscus Coast
-  East Coast Bays

Data sources: Statistics New Zealand Population Estimates (2017), Statistics New Zealand 2013 Census and Quality of Life Survey 2016.



**Long Bay – Ōkura Marine Reserve** is the only marine reserve in Auckland's urban area



Hibiscus and Bays has **155km** of coastline



**74%** of residents own their own home

We are home to **314** parks and sports fields, **38** libraries, **2** leisure centres and **2** arts centres



**Lotus Walk** remediate major slip

**Campbells Bay** esplanade reserve

**Centennial Park** furniture renewals

# Tā mātou pūrongo whakahaere mahi

## Our performance report

### Local Community Services

Highlights have been the completion of the toilet block and walkway at MetroPark East, lighting, sand carpeting and toilet block construction at Red Beach Park, sport field and car park development at Deep Creek Reserve, and sandfield renewals at Silverdale War Memorial and Stanmore Bay Parks. We allocated \$694,000 to local community groups through our grants programme,

which included \$150,000 allocated for facility partnership development. We also continued our support of the Estuary Arts Centre through a \$50,000 operational grant to increase levels of service.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
<b>Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities</b>							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▼	87%	89%	93%	87%	
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▼	52%	56%	58%	52%	
<b>Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities</b>							
The percentage of Empowered Communities activities that are community led	●		55%	74%	New Measure	New Measure	Community-led practice was championed through activities such as the Swing Your Poi for Older People sessions and the network for employment partnership supporting job seekers through to successful employment.
The percentage of Empowered Communities activities that build capacity and capability	●		55%	71%	New Measure	New Measure	Community capacity and capability is being built through activities such as business network events and mentoring, Community Wellbeing Network events, and the Community Activator role supporting groups to be responsive to community needs and aspirations.
<b>We fund, enable and deliver arts and culture experiences that enhance identity and connect people</b>							
The percentage of arts, and culture programmes, grants and activities that are community led	●		85%	100%	New Measure	New Measure	This target has been exceeded due to all programmes being community-led.
<b>We fund, enable and deliver community events and experiences that enhance identity and connect people</b>							
The number of attendees at council-led community events	●		2,000	2,300	New Measure	New Measure	
The percentage of attendees satisfied with a nominated local community event	●		75%	95%	New Measure	New Measure	Attendees were very satisfied with all elements of the Sir Peter Blake Regatta event at Waiake Beach. Respondents were impressed with the number of children able to sail, the overall competitive racing, and the general friendliness and relaxed atmosphere of the regatta.
<b>We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection</b>							
The number of participants in activities at art facilities, community centres and hire venues	●		227,500	225,128	New Measure	New Measure	The result is slightly under the target as a regular hirer has reduced their bookings in this financial year.
The percentage of art facilities, community centres and hire venues network that is community led	●		88%	89%	New Measure	New Measure	
<b>We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life</b>							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	●		300,000	294,610	New Measure	New Measure	As per the regional trend, the decline in internet sessions was mostly driven by a significant decline in WiFi sessions, which may reflect the availability of better and more affordable home data plans.
The number of visits to library facilities	●		770,000	782,559	New Measure	New Measure	
Percentage of customers satisfied with the quality of library service delivery	●	▲	85%	96%	94%	94%	Customer satisfaction with overall experience of libraries in the local board area has remained consistent with past years, and is well above target this year.

Local Community Services measures cont'd over

## Local Community Services cont'd

We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●		75%	78%	New Measure	New Measure	While Hibiscus and Bays has sufficient fields, it has a significant shortfall in the capacity under lights. Officers are working with the local board to address this lighting shortfall in the future.
The customers' Net Promoter Score for Pool and Leisure Centres	●	^	52	64	43	52	Staff engagement, value for money and the range of activities have contributed to the positive experience in the local board area. We will look to improve the customer experience by addressing the condition of changing rooms and continuing to provide good value for money.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●		75%	69%	New Measure	New Measure	There continues to be significant investment in parks facilities and services in the local board area which may help to improve future satisfaction ratings.
The percentage of residents who visited a local park in the last 12 months	●	^	88%	87%	85%	88%	We are rolling out a number of programmes that connect people to nature and activate our local parks. These programmes should contribute towards an increase in park visits in the future.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●		5.4%	11.0%	New Measure	New Measure	

## Local Environmental Management

Highlights during the year include progression of the following projects: Small Building Sites Ambassador Programme, water sensitive design project for schools, and the Business Waste Reduction Programme. The North-west Wildlink: Water and Terrestrial

programmes have continued, which ensures protection of freshwater and terrestrial areas that have been identified as key 'Wildlink Wonders'.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	—	100%	100%	100%	100%	Five environmental projects were successfully delivered for Hibiscus and Bays Local Board in the 2018/2019 financial year.

## Local Planning and Development

Highlights during the year include progression of the following projects: Eco-tourism plan development, supporting Business Associations to enhance the economic performance of town centres, working with the Silverdale Business Association to facilitate

employment in Silverdale and supporting the PopUp Business School North. The board also continued its support and engagement with all four business associations within the Hibiscus and Bays Local Board area.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	All 4 business associations within the Hibiscus and Bays Local Board area complied with their BID policy obligations.

# He whakamārama mō ā mātou mahi whakahaere

## Our performance explained

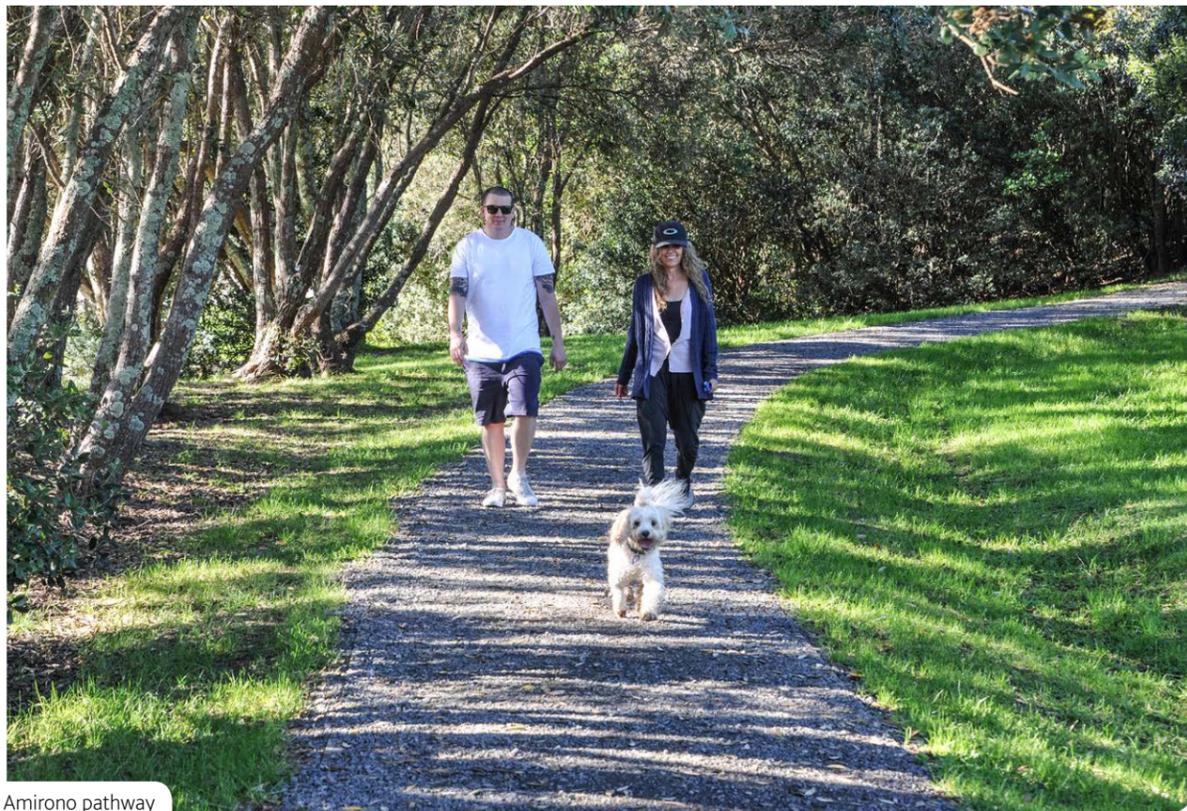
### LOCAL COMMUNITY SERVICES

Community Parks completed the draft Mairangi Bay Development Plan and it has been adopted by the board. This plan is a strategic assessment providing initial scope, requirements and extent of the Mairangi Bay Reserve Management Plan projects, scheduling, prioritisation and indicative costs at an outcome level. With several complex, interdependent projects to be delivered, the plan provides guidance for investigation and design leading to a coordinated delivery of future capital investment.

As a part of the Volunteer Management System development, Community Parks, Biodiversity and DoC staff worked together on-site alongside the Centennial Park Bush

Society. This visit was used as a team building exercise for the system team and to ask the society what kind of support it needs to sustain its group's efforts and how we could help to make it easier for them to engage more volunteers. Efficiency will be a key benefit of the new system, enabling us to work in a more integrated way in the future.

These areas of work, as well as other areas of investment, should see us improve on our results from the 2018/19 financial year, particularly in increasing the number of residents visiting local parks and the percentage of users satisfied with the quality of local parks.



Amirono pathway

# Te āhuatanga ā-rohe

## Local flavour

### Better facilities for Hibiscus and Bays communities



Deep Creek Reserve Junior teams on the new pitch at Deep Creek Reserve, Torbay

Going hand in hand with public access to parks and facilities is equipping them to meet community needs.

The Whangaparāoa Community Hub is such a space. Here, residents and businesses connect and collaborate through a partnership project set up with Future Whangaparāoa Trust, the Hibiscus Coast Family Centre Trust and a steering group of local service providers.

"Opening the doors of a community space to explore what is needed by the community has exceeded our expectations. We are excited about continuing to develop and activate this space," says Future Whangaparāoa trustee Kym Burke.

As new families move into the local board area; parks are getting busier and playgrounds must cater for a wider group of children.

Ōrewa families asked for new play experiences at Victor Eaves Park and in line with their feedback, the new playground caters for older children while still providing a safe play area for young children.

At the southern end of Millwater, a new playground has been built in partnership with a local developer to provide local families with a place to play, exercise and picnic. Similarly, Long Bay's Ridge Park playground with its gulf views has a fenced toddlers' area and play equipment for older children. Locals celebrated the park's official opening in March at a kite day held by the local board.

New toilet facilities have been located near busy playgrounds in popular parks such as Browns Bay, Gulf Harbour and Red Beach.

As the demand increases on sports fields in our area, upgrades mean more hours of playing time. At Deep Creek Reserve in Torbay, junior football teams are benefitting from a three-quarter-size sand carpet training pitch, floodlights, a sealed car park and an accessible public toilet.

"We are excited about continuing to develop and activate this space"

# Te tahua pūtea

## Funding impact statement

For the period ended 30 June 2019

\$000s	NOTES	ACTUAL 2018/19	ANNUAL PLAN 2018/19*	ANNUAL PLAN 2017/18
<b>Sources of operating funding:</b>				
General rates, UAGCs, rates penalties		14,658	14,658	14,534
Targeted rates		425	450	446
Subsidies and grants for operating purposes		425	407	522
Fees and charges		2,892	2,621	2,490
Local authorities fuel tax, fines, infringement fees and other receipts		147	9	25
<b>Total operating funding</b>		<b>18,547</b>	<b>18,145</b>	<b>18,016</b>
<b>Applications of operating funding:</b>				
Payment to staff and suppliers	1	17,162	14,214	13,785
Finance costs		948	948	1,433
Internal charges and overheads applied		2,526	2,526	2,675
Other operating funding applications		0	0	0
<b>Total applications of operating funding</b>		<b>20,636</b>	<b>17,688</b>	<b>17,894</b>
<b>Surplus (deficit) of operating funding</b>		<b>(2,089)</b>	<b>457</b>	<b>122</b>
<b>Sources of capital funding:</b>				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt	2	11,380	9,591	6,658
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
<b>Total sources of capital funding</b>		<b>11,380</b>	<b>9,591</b>	<b>6,658</b>
<b>Application of capital funding:</b>				
Capital expenditure:				
- to meet additional demand		3,990	2,147	1,646
- to improve the level of service		13	1,924	549
- to replace existing assets		5,288	5,978	4,586
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
<b>Total applications of capital funding</b>	3	<b>9,291</b>	<b>10,048</b>	<b>6,781</b>
<b>Surplus (deficit) of capital funding</b>		<b>2,089</b>	<b>(457)</b>	<b>(122)</b>
<b>Funding balance</b>		<b>0</b>	<b>(0)</b>	<b>0</b>

**Variance explanation Actual 2018/2019 to Annual Plan 2018/2019**

- Supplier payments are above plan due to higher than anticipated maintenance expenditure incurred for the maintenance of local facilities and assets. In 2018/2019, significant areas of spend in Hibiscus and Bays included streetscaping services for trees and the maintenance of the sports fields at the Stanmore Bay Park.
- The increase in debt is above plan due to higher than anticipated payments to suppliers, resulting in an additional requirement to debt fund capital expenditure.
- Capital expenditure is below plan due to expenditure happening later than planned for Local Board discretionary projects such as Actions from Centre Plans in Silverdale, Orewa and Browns Bay. These projects will be delivered over the next few years.  
This is partially offset by higher than anticipated costs across projects to meet additional demand such as the installation of amenities at Deep Creek Reserve, a new sand carpet field and floodlights at Red Beach Park and a toilet block and a connected walkway network at Metro Park East.

\*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028)

Red Beach drinking fountain and toilets ►



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